



# SERVICE BULLETIN

Classification: EL04-022c	Reference: NTB04-087c	Date: September 20, 2004
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## NISSAN; FM RADIO RECEPTION-SOUND QUALITY

This bulletin has been amended. The Parts Information section has been eliminated.  
Please discard all other copies.

**APPLIED** 2004 Armada (TA60) All Models  
**VEHICLE(S):** 2005 Altima (L31) All Models  
 2004 Quest (V42) "SL with Navigation" or "SE" Models **ONLY**  
 2004 Titan (A60) with 6-disc CD changer **ONLY\***  
 \*These audio systems have "CD6 CHANGER" printed on the faceplate.

**APPLIED** Titan built before: 1N6AA0(\*\*\*)4N561012  
**VIN(S):** Armada built before: 5N1AA0(\*\*\*)4N734593  
 Quest built before: 5N1BV28U(\*)4N363201  
 Altima built before: 1N4(\*)L11(\*\*)5C216800

**APPLIED** Vehicles built before::  
**DATE(S):** 07-June-2004 Titan, Armada, Quest  
 12-July -2004 Altima

### IF YOU CONFIRM:

While listening to FM radio while driving, the treble fades in and out, and/or the radio switches from stereo to mono.

### ACTION:

Replace the radio head unit.

- Order the replacement through the Panasonic Exchange Program.
- When ordering the replacement unit, you need to give Panasonic the radio head unit's number. The part number will begin with "28185".
- To determine the radio part number:
  - Refer to the audio matrix section of the most current Dealer Parts Book/CD. The matrix lists part no. information by audio component, vehicle model and model year. It also identifies the supplier of the audio component.
  - or**
  - Use the WINFAST parts system by entering the full VIN.
- For radio head unit replacement information, refer to section AV in the appropriate Service Manual (ESM).

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

**CLAIMS INFORMATION**

**Submit a Primary Failed Part (PP) line claim using the following claims coding:**

<b>DESCRIPTION</b>	<b>PFP</b>	<b>OP CODE</b>	<b>SYM</b>	<b>DIA</b>	<b>FRT</b>
RPL Audio Unit – Return to Manufacturer	(1)	RN11RA	HB	32	(2)

(1) Use the Nissan replacement part number as the PFP.

(2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.

