



SERVICE BULLETIN

Classification: EL04-028	Reference: NTB04-099	Date: August 24, 2004
-----------------------------	-------------------------	--------------------------

NISSAN; NAVIGATION SYSTEM IS INOPERATIVE

- APPLIED VEHICLES:**
- 2003 – 2004 350Z (Z33)
 - 2003 – 2004 Murano (Z50)
 - 2004 Armada (TA60)
 - 2004 Quest (V42)
 - 2004 Titan (A60)
 - 2004 Maxima (A34)
 - 2005 Altima (L31)

IF YOU CONFIRM:

The navigation system is inoperative and the display shows "Disc Error", or "DVD-ROM version is not correct."

NOTE: This incident, if it occurs, may be intermittent.

ACTION:

Replace the navigation control unit.

- Order the replacement unit through the Navigation Exchange Program (via Clarion). Call (800) 347-8933 or Fax the order to (310) 217-4354 or (310) 217-4380.
- When ordering the replacement unit, you need to give Clarion the navigation control unit's part number. The part number will begin with 25915-xxxxx).
- For navigation control unit replacement information, refer to section AV in the appropriate Service Manual (ESM).

CLAIMS INFORMATION

Submit a Primary Failed Part (PP) line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL Navigation Control Unit and Return to Manufacturer	(1)	RN74RA	ZE	32	(2)

1. Reference the FAST Parts Catalog and use the applicable Navigation Control Unit Part Number as the PFP.
2. Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.